

PSI Pharmacy Assessment System:

All pharmacies have completed six cycles of the system and are currently in the process of completing the seventh cycle. Despite pharmacists familiarity with the system it can still be challenging to complete and use the system effectively, including:

- ensuring the system is being used optimally as a quality improvement tool
- ensuring the content accurately reflects practice
- implementing all actions identified effectively and maintaining the improvements on an ongoing basis
- ensuring the content and action plans meet the PSI's expectations
- using the system to ensure the pharmacy is inspection ready

What the PSI's Pharmacy Assessment System Is:

The Pharmacy Assessment System is a tool developed by the regulator to facilitate supervising and superintendent pharmacists and pharmacy owner(s), in conjunction with the pharmacy team, to critically review their pharmacy's practice, validate and record good practice and identify areas where improvements are required. The PSI have stated that completion of the assessment system provides evidence of the commitment of the pharmacy to ensuring patient safety and quality of care in providing services and treatment in compliance with statutory requirements, PSI guidance and good pharmacy practice.

Supervising pharmacists are responsible for ensuring that each section of the Pharmacy Assessment System is completed once every year. The PSI may review your assessment system at an inspections. They have stated that the frequency of future inspections will be risk based and will consider pharmacies approach to completing the Pharmacy Assessment System.

Pharmacy Assessment System Sections:

The Pharmacy Assessment System contains six assessment sections, an action plan and support documents:

- 1) Management and Supervision
- 2) Sale and Supply of Non-Prescription Medicines
- 3) Sale and Supply of Prescription Medicines
- 4) Documentation and Record Keeping
- 5) Premises, Equipment and Storage
- 6) Supply of Medicines to Patients in Residential Care Settings
- <u>Schedule for completion</u>
- <u>Action Plan Booklet</u>
- Guide to completing the Pharmacy Assessment System

PharmaConsult Services:

PharmaConsult provides various Pharmacy Assessment System services, which enable supervising and superintendent pharmacists, and pharmacy owners, understand and optimise use of the system, optimise patient safety, ensure regulatory compliance and help minimise the frequency of future PSI inspections.